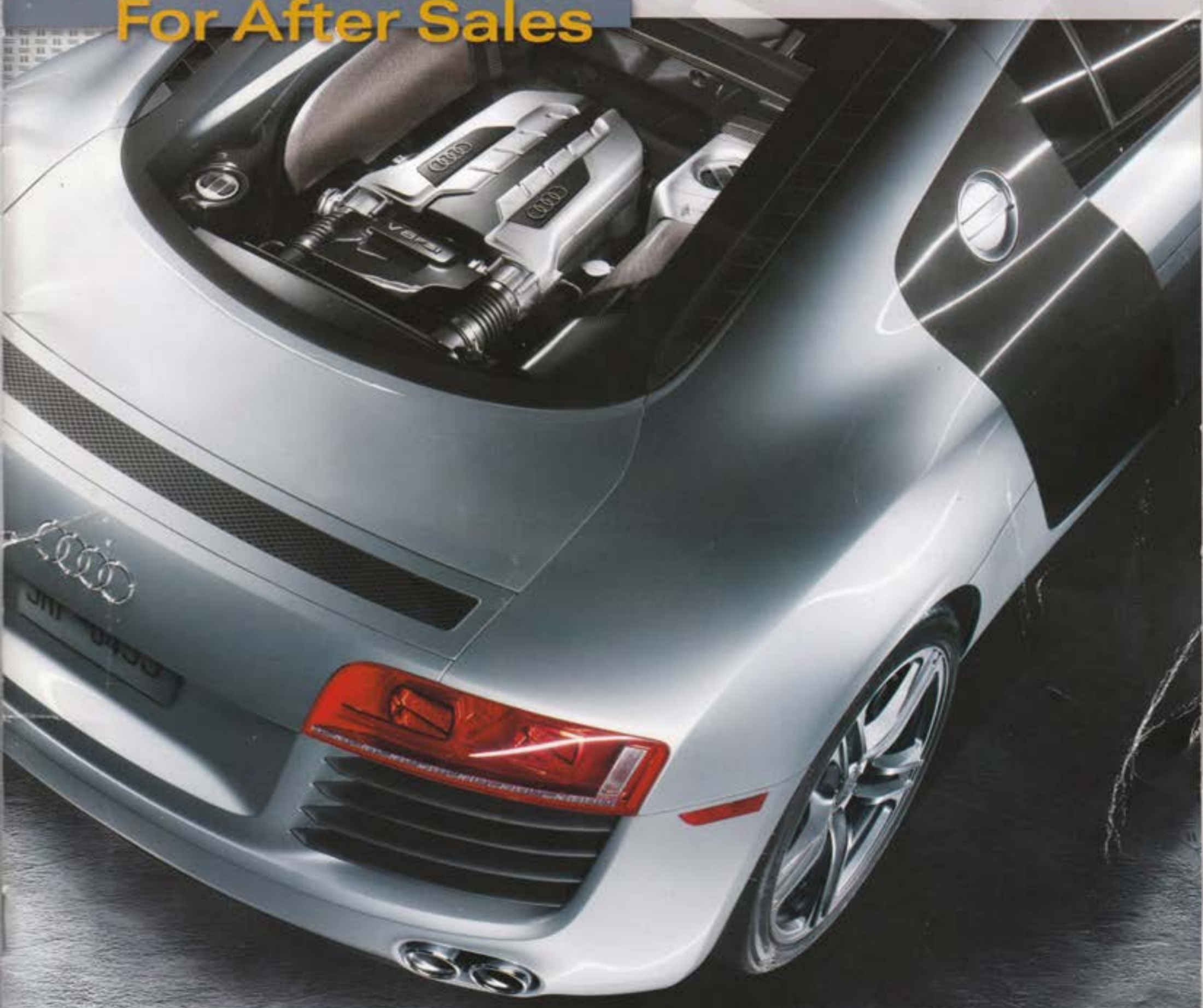


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Inside Audi

For After Sales



Audi R8

A new benchmark for performance, technology and service

Parts Excellence Program

Earn special rewards for sales of Audi Focus Parts

Accolades earned

"Challenging" doesn't even begin to capture the spirit of the Audi Diagnostic Technician Pilot that recently concluded. Striving to provide a significant boost to their respective dealerships' efforts to deliver on Audi's "fixed right the first time" goal, a small group of highly capable technicians accepted the pilot challenge. Now, the results are in, and it's time to applaud these service department experts who tested their mettle and passed the course with flying colors.

» Here's a list of the technicians who successfully completed the 2007 Audi Diagnostic Technician Pilot:

June 19-20

<u>Technician</u>	<u>Dealership</u>	<u>City, State</u>
Patrick Angell	Nalley Audi-Roswell	Roswell, Ga
John Arkontaky	Classic Automobiles	Eastchester, N.Y.
Richard Ellis	Niello Audi	Sacramento, Calif.
★ Fares Haffar ★	Rusnak Audi Pasadena	Pasadena, Calif.
Anton Hohentstein	Carousel Automobiles	Minneapolis, Minn.
Michael Johnson	Flow Audi	Winston-Salem, N.C.
Shafi Kalici	Audi of Fairfield	Fairfield, N.C.
Ronald Leifer	Audi of Charlotte	Matthew, N.C.
Timothy Luvisi	Keyes Audi	Van Nuys, Calif.
Eddie Silva	Audi of Downtown LA	Los Angeles, Calif.
Noah Zibung	Sunnyside	Middleburg Heights, Ohio

June 21-22

<u>Technician</u>	<u>Dealership</u>	<u>City, State</u>
William Armour	Fred Baker Audi	Bedford, Ohio
William Bupp	YBH Audi	Edgemont, Pa.
Eugene Burns	Reeves Import Motorcars	Tampa, Fla.
Mike Machauer	Audi West Houston	Houston, Texas
Ramon Mizques	Pacific Audi	Torrance, Calif.
Christian Nordell	Santa Monica Audi	Santa Monica, Calif.
Chris Saharek	Danbury Audi	Danbury, Conn.
Jim Stevens	Rusnak Pasadena	Pasadena, Calif.
Michael Ryback	International Autos	Milwaukee, Wis.

This elite group of technicians, hand-picked by various regional teams, participated in a pair of summer Audi Diagnostic Technician Pilot sessions. Initiated by AUDI AG, the program is geared to create a new career path for Audi technicians, focusing on advanced Audi electrical systems.

"Technicians participating in the Audi Diagnostic Technician Pilot faced some of the most difficult challenges imaginable, and the 20 individuals that completed the challenge deserve recognition for their accomplishments," said Matt Shepanek, after sales training manager, Audi Academy. "Thus first class of technicians can share this wealth of specialized knowledge with their service departments."

For more information on the Audi Diagnostic Technician Pilot, contact Matt at matthew.shepanek@audi.com. »

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